

## GoTo Connect AI Receptionist

The 24/7 smart assistant built to reclaim your time and capture every call



GoTo Connect's AI Receptionist is the 24/7 intelligent solution that ensures no call or lead goes unanswered. Designed for small and midsize businesses, it automates tasks, improves customer service, and drives efficiency - faster and more affordably.



### **Always on, Always Available, Even After Hours**

AI Receptionist works 24/7 to handle all incoming calls, ensuring no customer inquiry slips through the cracks. At any hour, it captures essential details from customer interactions and forwards them via email, enabling timely follow-ups with minimal effort.



### **Save Time While Delivering Better Service**

Automate routine inquiries and call-routing tasks to free up your team for more critical work. The AI Receptionist intelligently identifies caller needs, relays key details, and routes them to the right team, for an effortless customer experience without delays and frustration.



### **Fast, Accurate Answers Without the Hassle**

Using customizable knowledge collections, the AI Receptionist quickly provides accurate answers to customer inquiries. With the knowledge base, the AI Receptionist delivers consistent, dependable interactions while reducing the need for manual effort.



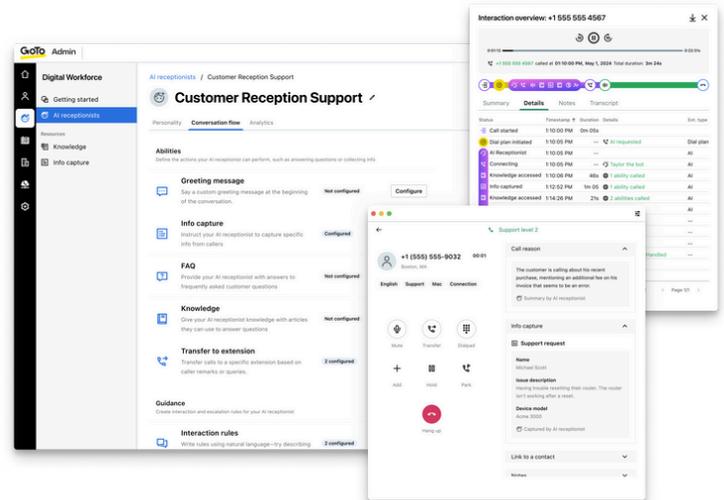
### **Easy to Set Up, Built for Trust From Day One**

Get started in minutes with AI Receptionist's intuitive, user-friendly setup. Effortlessly design, duplicate, and enable custom call flows to reflect unique operating needs. Built-in reporting give you full visibility into its operations, so you can confidently integrate AI into your workflows.



## Tailor to Your Brand, Language, and Customer Needs

Customize the AI Receptionist to reflect your brand's tone and style, while supporting over 10 languages to better serve your diverse customer base. The tailored capabilities ensure every caller feels understood and valued.



## AI Receptionist consists of:



### Intelligent Configuration

Effortlessly design, duplicate, and enable custom AI call flows with the Dial Plan Editor.



### Knowledge Base

Manage collections of knowledge for accurate and detailed responses.



### Call Reason Identification

Gather and store the purpose of the call, ensuring smooth handoffs.



### FAQ

Set up common question and answer pairs in minutes for simple inquiries.



### Information Capture

Capture important details from customer calls and send them via email for follow-ups.



### AI Observability

Access real-time analytics to gain full visibility into the AI Receptionist's performance.



### Interaction Rules

Define rules and guardrails so the AI can handle different types of interactions.



### Voice & Personality

Tailor the voice and tone of virtual interactions to fit your brand's personality.

## Make Every Call Count.

Take customer service to the next level with AI Receptionist. Contact us today!

Interested in learning more? Visit [GoTo.com](https://www.gotocom.com) to learn more.

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03.14.2025/GoTo1246/PDF